



Contact Alex Smith

MEDIA SUMMARY
September 26, 2018

RENO DMV EVENT: FACT SHEET

- DMV has occupied Galletti Way since 1979.
- The capacity of the current Galletti location is 400, including staff.
- Population of Washoe in 1979: **187,200**
- Estimated 2019 population of Washoe County: **475,596**
- The new facility will feature the first of its kind in the nation: “**Drive-up Express DMV Kiosk** ”
- New Northern Nevada DMV Services Center is being built on a 15 acre property owned since 2003.
- Estimated size of new facility: **54,109 sq. feet**
- Scheduled estimated completion date: **Nevada Day Weekend 2020**
- New Veteran’s Parkway Expansion (recently opened) provides easier access to the facility. Furthermore, another traffic study will be conducted in order to confirm impact to community, and adjust traffic flow and controls accordingly.

	Galletti Way	New Northern NV DMV
Customer Service Windows	36	50
Parking Spaces Available	172	450-500 estimated
Public Restrooms (Combined)	8	18
Wi-Fi	Cannot be provided due to already running at maximum capacity for data/electrical	Free Wi-Fi for Customers

FAQ's

Why not keep Galletti Way open ?

The DMV's available annual budget prevents expanding staffing levels or covering other additional costs relating to operating a large second facility, such as Galletti Way. There is also a significant parking issue at this facility, with no ability to expand or fix this issue. NDOT owns facilities on 3 sides, and Kietzke Lane runs along the south side of the building.

Furthermore, NDOT owns and wishes to utilize the Galletti Way facility for their programs and staff once the DMV has relocated.

Why not just expand the Sparks office ?

Expanding Sparks to be a full service is not an option, as there are only four service windows and limited parking spaces.

Why was the location chosen in South Reno?

The land for this facility was actually purchased in 2003, with plans to build. However, due to the recession, the project was simply placed on hold.

How will you address the needs for Northern Reno?

Our business partner, AAA, will be opening a new location at Legends in Sparks next year. They will be providing select over-the-counter DMV vehicle transactions. This will be very similar to our former express offices. Customers do not have to be a member of AAA to receive services at their locations.

Additionally, the Legislature set aside funds to allow the DMV to open an express office if it is needed to meet customer needs.